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You aim to accurately represent the information provided to us on or through our Website. You acknowledge that you are participating voluntarily in using our Website and that you are solely and personally responsible for your choices, actions and results, now and in the future. You accept full responsibility for the consequences of your use, or non-use, of any information provided on or through this Website, and you agree to use your own judgment and due diligence before implementing any idea, suggestion or recommendation from my Website to your life, family or business.

No Guarantees

My role is to support and assist you in reaching your own goals, but your success depends primarily on your own effort, motivation, commitment and follow-through. I cannot predict and I do not guarantee that you will attain a particular result, and you accept and understand that results differ for each individual. Each individual's results depend on his or her unique background, dedication, desire, motivation, actions, and numerous other factors. You fully agree that there are no guarantees as to the specific outcome or results you can expect from using the information you receive on or through this Website.

Testimonials

I present testimonials, and insights about other people's experiences with my Website for purposes of illustration only. The testimonials, examples, and photos used are of actual clients and the results they personally achieved, or they are comments from individuals who can speak to my character and/or the quality of my work. They are not intended to represent or guarantee that current or future clients will achieve the same or similar results; rather, these testimonials represent what is possible for illustrative purposes only.

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As with all situations, there are sometimes unknown individual risks and circumstances that can arise during use of my Website that cannot be foreseen that can influence or reduce results. You understand that any mention of any suggestion or recommendation on or through my Website is to be taken at your own risk, with no liability on my part, recognizing that there is a rare chance that illness, injury or even death could result, and you agree to assume all risks.

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By using this Website, you agree to absolve me of any liability or loss that you or any other person may incur from use of the information, products or materials that you request or receive through or on my Website. You agree that I will not be liable to you, or to any other individual, company or entity, for any type of damages, including direct, indirect, special, incidental, equitable or consequential loss or damages, for use of or reliance on my Website. You agree that I do not assume liability for accidents, delays, injuries, harm, loss, damage, death, lost profits, personal or business interruptions, misapplication of information, physical or mental disease or condition or issue, or any other type of loss or damage due to any act or default by me or anyone acting as our agent, consultant, affiliate, joint venture partner, employee, shareholder, director, staff, team member, or anyone otherwise affiliated with my business or me, who is engaged in delivering content on or through this Website.

Indemnification and Release of Claims

You hereby fully and completely hold harmless, indemnify and release me and any of my agents, consultants, affiliates, joint venture partners, employees, shareholders, directors, staff, team

members, or anyone otherwise affiliated with my business or me from any and all causes of action, allegations, suits, claims, damages, or demands whatsoever, in law or equity, that may arise in the past, present or future that is in any way related to my Website.

No Warranties

I make no warranties related to the performance or operation of my website. I make no representations or warranties of any kind, express or implied, as to the information, content, materials, programs, products or services included on or through the website. To the full extent permissible by applicable law, I disclaim all warranties, express or implied, including implied warranties of merchantability and fitness for a particular purpose.

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Technical Disclaimer

This website, and any files or documents that you download from it, is not guaranteed to be free from any so-called computer viruses or malicious codes, and it is strongly recommended that you check for such viruses before down-loading it to your computer equipment.

Affiliates

From time to time, I may promote, affiliate with, or partner with other individuals or businesses whose programs, products and services align with mine. In the spirit of transparency, I want you

to be aware that there may be instances when I promote, market, share or sell programs, products or services for other partners and in exchange I may receive financial compensation or other rewards. Please note that I am highly selective and I only promote the partners whose programs, products and/or services I respect. At the same time, you agree that any such promotion or marketing does not serve as any form of endorsement whatsoever. You are still required to use your own judgment to determine that any such program, product or service is appropriate for you. You are assuming all risks, and you agree that I am not liable in any way for any program, product or service that I may promote, market, share or sell on or through my Website. By using my Website you are agreeing to all parts of the above Disclaimer. If you have any questions about this Disclaimer, please contact me at info@anastasiiaserafyn.com.

Terms of Service

Coaching, mentoring, and guiding on matters of job search strategy is not psychological counseling or any type of therapy, and should not be construed as such.

The date of purchase of any service provided by Anastasiia Serafyn shall be deemed to be the date that the payment for the service is received by Anastasiia Serafyn and the service must be commenced within 90 days from the date of purchase. Failure to commence the service within 90 days from the date of purchase without prior agreement with Anastasiia Serafyn to another timeframe will result in the non-refundable cancellation of the service.

Where any client is unhappy with any of the terms and conditions they can contact Anastasiia Serafyn to discuss any concerns and see if they can be resolved before the first coaching session or any other service. Participation by the client in the first communication after the date of purchase for any service constitutes acceptance of these terms and conditions.

By placing an order for my services, you agree to provide me with personal and professional information including education, qualifications, employment history, personal interests and hobbies if relevant and any other information requested by me for the sole purpose of coaching strategy services.

I reserve the right to change these Terms & Conditions at any time and without notice, and your continued use of our services following any change shall be deemed to be your acceptance of such change. It is your responsibility to check the Terms & Conditions of Use regularly for changes. If you do not agree with any change to the Terms & Conditions of Use you must immediately stop using our services.

Responsibility & Commitment

Anastasiia Serafyn will seek to enable the client to set and achieve goals that will help to bring about desired outcomes for the client. The client has sole responsibility for any decisions they

may make, during or following the provision of services by Anastasiia Serafyn. Anastasiia Serafyn accepts no liability for the client's actions.

Anastasiia Serafyn accepts no liability for any loss incurred by the client, whether financial or otherwise, during or following the provision of services to the client by Anastasiia Serafyn for any perceived failure by the client, whether justified or otherwise, to achieve a material improvement in the quality of life or to achieve their desired outcomes or goals.

Time, Appointment and Delivery Commitments

The client agrees to deliver on time frames agreed with Anastasiia Serafyn during the provision of services and appointment commitments. Failure to deliver on agreed timeframes or meeting commitments without reasonable notice will result in non-refundable cancellation of the services.

Career Coaching Procedure

The coaching schedule will be arranged between Anastasiia Serafyn and the client. I will recommend the frequency of coaching sessions based on a professional assessment of the client's requirements and the service purchased.

If the client fails to adhere to agreed appointments without reasonable notice of 48 hours in advance, then I reserve the right to cancel the service without notice and without refund.

Timeframes and schedules may be altered and adjusted throughout the coaching sessions by mutual agreement, in accordance with the terms set out in this agreement.

The number of coaching sessions and/or hours are set by the Package purchased or will be agreed at the start of the provision of the service between you and me and confirmed by me by email or other written correspondence. Where no specific number of sessions is agreed, sessions will be provided on a session-by-session basis. Additional sessions to those set by the Package or agreed upon can be booked thereafter.

The length of each session is usually 1 hour but will vary based on the service offered to you.

Coaching will take place between Anastasiia Serafyn and the client via Skype, Google Meet, Zoom or face-to-face (venue by mutual agreement).

Information request

Where possible, you are requested to submit any information or content requested at least 48 hours before the career coaching session when they are to be discussed. Failure to deliver on agreed timeframes may result in rescheduling the session to another date and time by me.

Payment

All Service Packages are Pre Paid unless otherwise agreed.

Anastasiia Serafyn invoices the full amount in Euro, which shall be paid by the client in full, without any discounts, deductions, withholding, offsets or counterclaims in Euros.

Fees can be paid online using the bank transfer payment method. The invoice will be sent to you via email with the specified due date. Fees are payable in advance of the provision of services unless otherwise agreed. Where payment has not been received by me in advance, I am not obliged to provide the service.

Cancellation & Rearranging Sessions

If you need to rearrange a coaching session or delivery of agreed content for the purchased service, you need to provide at least 48 hours' notice. No replacement or rearranged session will be given to you unless 48 hours' notice has been given.

It is not possible to rearrange the purchased coaching session more than 1 time. No refunds will be given if the client fails to comply with this requirement.

No refunds will be given if you fail to respond to my communication within 14 days of the communication being sent. In exceptional circumstances, I may need to rearrange a coaching session in these circumstances, I will use reasonable endeavours to provide a mutually satisfactory alternative appointment or service with the client.

In exceptional circumstances, such as illness or unavailability due to bereavement or other commitments, inappropriate behavior by you, actual or potential conflict of interest, or other reasons, I can decide to terminate the service to the client early or refuse or be unable to provide further coaching sessions to the client. In such a circumstance, you will be given reasonable notice of termination by me where practicable and will be refunded any advance payments made for coaching sessions and services not yet provided.